



If you're having a problem with benefits, work, debt, housing, consumer rights and more, **WE CAN HELP YOU with free, confidential and impartial advice**

GET ADVICE BY:

-  Calling our local **Message line 01920 459944** (any time) and one of our advisers will call you back (usually within 24 hours except weekends)
-  Requesting **email advice** or a **call back** from our website: www.citizensadviceeastherts.org.uk
-  Contacting us via **Facebook Messenger:** www.facebook.com/EastHertsCitizensAdvice
-  Going to our website at <https://citizensadviceeastherts.org.uk/get-advice/> for online information resources

We may also be able to arrange a face to face appointment or a home visit if, after an initial assessment, we feel that it's required to move you forward.

CONNECT WITH US

 @EastHertsCitizensAdvice

 @EastHertsCAB

 @Citizens Advice East Herts

Charity reg no: 1083211



We have advisers ready to take your call and provide you with free, confidential, impartial and independent advice on any issue.

Local message line (anytime): 01920 459944

(our response time is normally within 24 hours, however please note our advisers are not available Fri – Sun)

Hertfordshire AdviceLine: 0800 144 8848 (Mon to Fri 9am to 4pm)

For more information on our services and how we're helping our local community please visit <https://citizensadviceeastherts.org.uk/>



Citizens Advice Contact Centres

If you need extra support to access our advice, come along to a Contact Centre.

We do not give full advice at these sessions but our friendly, experienced staff will **assess how to move you forward with your issues**. They may refer you to a more relevant service, help you to self-refer, arrange for an adviser to call you, arrange for a face to face appointment or arrange a home visit.

Each Contact Centre has a **free phone** and **computers** that you can use to access our service if you can't do that from home.

Bishop's Stortford Methodist Church
34b South Street, CM23 3AZ
Tuesday 12-2pm

Hertford Sele Community Hub
18 Fleming Crescent, SG14 2DJ
Wednesday 11am -1pm